

## FINANCIAL POLICY PATIENT FINANCIAL AGREEMENT

Mir Neurology is committed to serving our patients with professionalism, care and compassion and we expect the same commitment from our patients. This includes being on time for your appointment and calling to cancel an appointment if you can't make it. It also includes financial responsibility, like presenting your identification and insurance cards at every appointment and making your copay and deductible payments at the time of your office visit with credit/debit card, cash or check. With that being said we realize every person's financial situation is different. We have arranged a variety of payment options to ensure our patient's get the care they need. We will inform you of your estimated financial responsibility for each appointment in advance of treatment please be prepared, in return, to pay at the time of service by using one of the following payment options below:

## **Commercial Insurance Deductible Policy:**

- The patient will pay 100% of their deductible before services are rendered.
- If the patient can not pay 100%, we request they pay 50% upfront. The remaining balance will be collected, in office, prior to the services being rendered.
- If the patient is unable to make one of the above payments, and can provide financial hardship documentation then we will collect \$100.00 upfront and place the remaining balance on a payment plan. Unfortunately, if the patient is unable to pay \$100 prior to the appointment we will have to cancel or reschedule the appointment when the patient is able to make payment.
- If the patient does pay \$100.00 and **NO SHOWS** for the appointment the amount will be **forfeited**.
- We will only **RESCHEDULE** a patient **twice** for emergency situations before the \$100.00 is also **forfeited**.

## Financial Hardship and Payment Plans:

- In order to set up a payment plan the patient will need to pay 60% of the total cost upfront.
- Then minimum installments of \$75.00 will be automatically deducted from a Credit or Debit card. Not to exceed 3 months.

Thank you,

Mir Neurology